

2025-26 TMS-Driven/ TMS-Supported Strategic Initiatives

Pillar 1: Cloud Computing



- Cloud-enabled data center migration
- Support City's Oracle ERP
- Support City's CRM solution by partnering with the OED¹
- Microsoft Teams IP telephone system
- Implement Firewall in Azure to improve the performance of cloud applications

Pillar 2: Cybersecurity



- Microsoft Defender for endpoint protection
- Vendor security assessment process
- Technology risk appetite statement
- Risk exception and risk acceptance
- Refine cyber incident response procedures
- Leverage data usage protocols created using a new data governance model to protect sensitive data and drive compliance
- Document City-wide processes and identify inherent risks and mitigating controls

Pillar 3: Data Analytics



- Common Data Platform and Business Intelligence dashboards
- CAD-RMS² Integration to help enhance the City's first response capabilities
- Track City's performance against its objectives using KPI's³
- Drive, analytics and improve data lineage, transparency and accessibility
- Gain insights⁴ into Stamford businesses gleaned from the proposed CRM⁵ tool

¹OED – Office of Economic Development

²CAD-RMS – Computer Aided Dispatch, Records Management System

³KPI's – Key Performance Indicators

⁴Trends, permitting and licensing, service requests/ interactions)

⁵CRM – Customer

Relationship Management

2026/27 Technology Projects and Ranking

Project Title	Impact on Enterprise ¹	Impact on User Performance ²	Impact on Mitigation of Cyber Security Risks ³	Impact on Other Risks /Liabilities ⁴	Impact on Residents ⁵	Ranking (Most Critical → Least)	Project Cost (Est.)
Server Replacements	1	1	1	5	6	2.8	\$25,000
Police VM Farm Replacement	6	5	3	1	1	3.2	\$615,000
Network Switch Replacements	2	2	2	6	7	3.8	\$200,000
Fire Department Server Upgrade	7	6	4	2	2	4.2	\$50,000
Government Center Wifi Access Point Upgrades	4	3	7	8	4	5.2	\$25,000
Computer Replacements	5	4	6	9	8	6.4	\$62,000
Migration of Leased Fiber Connections to City-Owned Fiber	8	10	5	10	3	7.2	\$150,000
Installation of Verkada Cameras	9	11	8	3	5	7.2	\$158,400
UPS Battery Replacements	3	9	10	7	10	7.8	\$5,000
GC Symmetra UPS	10	8	9	11	9	9.4	\$12,000
Creating Redundant Fiber Optic for Public Safety	11	12	11	4	11	9.8	\$175,000
Health Dept Performance Management System	12	7	12	12	12	11	\$20,000

Explanation of Ranking Criteria: 1. Overall Impact on the City of Stamford, 2. Impact on Employee Performance, 3. Impact on Mitigation of Cybersecurity Risks, 4. Impact on Mitigation of Other (Non-Cybersecurity) Risks/Liabilities, 5. Impact on Citizens of Stamford