



FOR IMMEDIATE RELEASE
Office of the Mayor

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City Identifies Issue with Delinquent Motor Vehicle Billings

STAMFORD, CT – City officials announced today that they have discovered that EOS CCA, the city’s contractor responsible for handling collections for the past eight years, has mailed incorrect delinquent motor vehicle tax bills. The bills erroneously charged delinquent payers an additional one year of interest for the 2012 and 2013 tax years.

Upon learning of the error, Mayor David Martin directed city officials to immediately contact EOS CCA to alert them of the error and demand a remedy. EOS CCA has acknowledged and accepted full responsibility for the error.

Residents who have not paid their delinquent motor vehicle tax yet can call EOS CCA to receive the correct amount due. EOS CCA will be sending corrected bills to delinquent payers by December 31, 2014. All individuals who received a bill and paid it in full will receive a refund for the additional one year of interest charged within 30 days.

Customer service at EOS CCA can be reached at (800) 896-8038. The City has also added resources to its Tax Helpline at (203) 977-5888 at EOS CCA’s expense. Any additional concerns can be addressed to Mr. Bill Napoletano, Revenue Services Manager for the City of Stamford at (203) 977-4144 or bnapoletano@stamfordct.gov.

As a result of this inconvenience, EOS CCA has agreed to reduce their customary collection fee for those accounts that have overpaid. The city has had a productive relationship with EOS CCA. “While this error is regrettable, I am pleased by management’s quick attention to this matter,” said City Tax Collector Bill Forker.

The error extends only to interest obligations on the delinquent motor vehicle tax bill. The adjustment will decrease the delinquent interest amount and collection fee only; residents are still responsible for paying any delinquent tax owed to the City of Stamford.

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