

Interim Investigators Report

⌘ **FR201408003**

Tenant claims due to the condition of the facilities in the apartment the proposed rental increase from \$4954 to \$5500 per month is excessive

- **8/27/2014 Received written complaint**
- **9/4/2014 Owner packet mailed out**
- **9/4/2014 Tenant packet mailed out**

⌘ **FR201408002**

Tenant claims the owner is increasing the rent from \$1400 to \$1800 per month to cover previous increases never paid and use of unpermitted washing machine in the apartment.

- **8/26/14 Received written complaint**
- **8/27/14 Owner packet mailed out**
- **8/27/14 Tenant packet mailed out**
- **9/9/14 spoke with owner, both parties have made an agreement and want to withdraw complaint**
- **9/10/14 received complaint withdrawal form**
- **9/10/14 contacted tenant to confirm the agreement and signature**
- **9/10/14 mailed owner a complaint withdrawal notification letter**
- **CASE CLOSED**

⌘ **FR201408001**

Tenant claims that management is raising rent from \$2402.00 to \$ 4612.00 per month. The tenant(s) feel that the increase is unfair and acknowledges that they didn't give the required amount of notice to renew or vacate.

- **08/06/2014 Received written complaint**
- **08/08/2014 Owner packet mailed out**
- **08/08/2014 Tenant packet mailed out**
- **08/19/2014 tenant called to say that they made an agreement with the property management and will be withdrawing the complaint.**
- **08/20/2014 tenant emailed case withdrawal form**
- **CASE CLOSED**

⌘ **FR201406001**

Tenant claims that a new owner purchased the property and is increasing the rent from \$1200.00/month to \$1500.00/month

- **6/25/2014 Received written complaint**
- **6/26/2014 Owner packet mailed out**
- **6/26/2014 Tenant packet mailed out**
- **7/1/2014 Received signed certified mail slip**
- **7/17/2014 tenant packet returned**

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- 7/18/2014 owner returned packet
- 8/8/2014 Reconciliation meeting held, parties were not able to come to an agreement
- 8/19/2014 Case to be referred to Social Services Commission for vote to hear the case
- 8/20/2014 Hearing Notices mailed to landlord and tenant via certified mail
- 8/20/14 Request for inspection
- 8/25/14 Inspection complete
- 9/4/2014 owner hand delivered document to be heard at the hearing
- 9/16/14 Commission to hear case

⌘ **FR201403001**

Tenant claims the management is increasing the rent \$67.00 from \$1,886.00 to \$1,953.00 per month The tenant feels that rent being charged is higher than similar rentals in the same building for similar units and other apartments were renovated and his/her has not been upgraded.

- 3/18/2014 Received written complaint
- 3/20/2014 owner packet mailed out
- 3/27/2014 Tenant packet brought in
- 5/16/2014 owner returned packet
- 6/13/2014 Reconciliation meeting held, parties were not able to come to an agreement
- 6/17/2014 Tenant emailed that they intend to move and withdraw case, a withdrawal form has been supplied to them
- 6/27/14 tenant emailed case withdrawal form
- **CASE CLOSED**